

Environmental Statement

Version 3
September 2005 - September 2006

Foreword

Our determination to pursue more sustainable approaches to recycling and reuse of telecommunications equipment isn't just a case of doing the right thing by the environment and society (admirable though that is) but also a sound commercial strategy because soon all companies will follow the lead being undertaken by the large conglomerates and enforced

by European directives. Increasingly, like us, large global organisations, along with European governments are recognising not just the drastic need for environmental accountability but also the commercial benefits that go with it.

Introduction

There are a myriad of re-sellers and recyclers purporting to have a 'green' policy in our mobile handset recycling industry, yet very few publicly account for their policy through an environmental statement. This indifference is displayed despite our industries potential for harming the environment - details of which are provided later in this report.

Whilst we acknowledge the business benefits of our 'greener' outlook we must also state that the work involved in maintaining these high standards means that our environmental approach genuinely determines the direction of the company. Our Environmental Management System (EMS) calls for significant and continuous investment in terms of time, money, enthusiasm and perhaps most importantly dedication to the underlying improvement of the environment around us.

Underpinning our activity is a formal and comprehensive environmental management system. It of course includes specific objectives and will include detailed assessments of our progress in terms of our ability to adhere to these targets.

We will report our statement of environmental performance annually as part of our company reporting process and we would like to encourage other individuals or companies to participate. Hence, if any partners, customers or members of the public have any questions or would like to comment then these would be gratefully received.

Oilly Tagg
Marketing Director
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All About Us

Corporate Mobile Recycling is a telecommunications recycling business working from commercial premises in the heart of London. In addition to our London offices we also opened a second office in Madrid, Spain. Our Madrid office is purely for administrative purposes only. Any handsets procured in Spain (or any where else in mainland Europe) are sent directly to our warehouse in the UK. The English version of this statement is the authoritative version. The Spanish translation is not validated by LRQA.

We specialize in the reuse and recycling of mobile telephones. We provide a simple yet comprehensively

managed solution for the disposal of new, 14 day, used or surplus mobile phones. We offer a fully inclusive service from free collection and evaluation of handsets to its payment and the safe disposal of any faulty hardware.

A major component of our business as described above is our mobile phone recycling scheme which has been designed to fully cater for the needs of the WEEE initiative (Waste Electrical and Electronic Equipment Directive and fits neatly with our environmental management system that adheres to the requirements of BS EN ISO14001: 2004 and EMAS.

Our Environmental Statement

Through the measurement and examination of our own activities Corporate Mobile Recycling seeks to reduce the production of pollution released or buried in the environment.

We recognize that more or less all business activities have the potential to effect the environment and as a result damage the world's finite resources. We therefore accept that we have both a moral and social responsibility for implementing environmental measures that go beyond legislative requirements and look to encourage other businesses to follow our lead.

We appreciate that expressing verbal support for the environment is no substitute for positive action and as a result we willingly accept that significant financial and personnel resources have to be allocated to ensure good environmental practice.

The protection of the environment is central to our approach. In accordance with this ethos we have developed an Environmental Management System

(EMS) adhering to all guidelines outlined in ISO 14001 and EMAS initiatives. We use this internal EMS to ensure full compliance with all relevant legislation so that customers, regulators and the wider community have full confidence in our stewardship of mobile handsets and peripherals.

Our EMS is only part of a substantial programme of action, which broadly falls into the following main categories:

- o An environmental policy for best environmental practice
- o The creation of a Register of Environmental Legislation ensuring that all our legal duties are met. We remain fully legally compliant.
- o Development of an audit plan to ensure maintenance of the EMS and identify areas for improvement
- o Environment management review meetings to analyse performance and set new targets etc.

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Impacting the Environment

The European Commission has adopted legislative proposals to ensure that manufacturers pay for the treatment and recovery of all waste electrical and electronic equipment (WEEE). This directive is being phased in over the next two years and focuses on producer responsibility for taking back and recovering electrical and electronic goods.

Mobile handsets make up a significant proportion of these electrical goods as GSM industry estimates state that 78% of the UK populace alone has at least one mobile handset. The WEEE directive places responsibility on manufacturers to organise and finance the treatment, recovery and disposal of waste.

The environmental implications of not reusing or recycling mobile handsets are considerable. Mobile

handsets contain a number of hazardous materials including :

- Cadmium
- Rhodium
- Palladium
- Berilium
- Lead Solder

These metals are relatively harmless until they find their way to landfill sites where they degrade and can cause serious damage to the environment. Cadmium for example is quoted by the Environment Agency as the seventh most dangerous substance on earth. As phones degrade or are crushed in a landfill leakage occurs from batteries further exacerbating environmental health issues concerned with waste disposal.

Mobile Handset Recycling and Reuse

Clients, public-interest groups and increasingly the populace as a whole expect companies to put schemes in place that allow the responsible return, reuse or recycling of used goods. This is particularly true for consumer products sold in their millions every year - for example mobile phones.

Network operators, retailers, manufacturers and corporations have developed their own internal environmental policies over the years but these have now been given additional impetus by the new European WEEE directive. Take-back schemes for mobile phones enable these policies to be fulfilled by providing a whole life-cycle approach and proof of good corporate citizenship.

CMR, from the outset, have invested in the development of software systems and processes, guidelines

and adhered to guidelines outlined in the ISO14001 and EMAS initiatives. This logical and open approach allows CMR to provide clients with comprehensive reports backed by a complete audit trail for products received - thus ensuring full compliance with legal and client-specific requirements. This audit trail includes;

- Breakdown of phones by manufacturer and model.
- Sales destination – in the case of re-use (e.g. country).
- Final destination – in the case of recycling.
- Quantity of phones recycle / reused

The flow diagram below highlights the process involved with the recycling or reuse of mobile handsets.

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Energy and Fuel

The generation of electrical energy results in the production of carbon dioxide (CO₂) and oxides of nitrogen and sulphur and other products, which add to global warming, and the production of photochemical smog. We consume electrical energy for office equipment and lighting and a gas boiler for central heating.

It is our policy to reduce to a minimum our use of both sources of energy. We monitor our consumption of energy and try to minimise our usage.

Transportation

CMR has recognised the growing concern of the nation as a whole regarding the damage inflicted to the environment through fleet transportation. We do not encourage our staff to use their private vehicle to work and as a result all employees commute to our offices via public transport.

How Are We Performing – Objectives and Targets 2005/6

- Our aim is to recycle all mobile batteries and handsets received by Corporate Mobile Recycling
- Reuse or recycle all cardboard boxes that pass through CMR

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Performance Against Targets 2005/6

Please refer to the table EMAS Objectives Targets and Controls Summary[1]

obsolete handsets which will be sent for recycling in late 2006.

Corporate Mobile Recycling met its targets for the year September 2005 to September 2006. We either recycled or resold in excess of 800,000 handsets and maintained our relationships with our recycling and reprocessing companies; Else Refining Limited. We currently have an estimated further 7 tonnes of

All cardboard was recycled via London Recycling Ltd (Camden Council) and was collected and processed on a bi-monthly basis.

Date	Description	Target	Achievement	Comments
05/06	Handset Reuse & Recycle	500,000	817,878	Total of handsets either reused (resold) or recycled through Else Refining Ltd
04/05		350,000	505,740	
05/06	Cardboard	540kg	810Kg	Cardboard recycled through
04/05		380kg	540kg	London Recycling Ltd

Targets for 2006/7

- Continue to resell and recycle all mobile handsets which are processed by CMR Ltd. We would anticipate saving in excess of 1,000,000 handsets from landfill in 2006/7
- Reuse or recycle all cardboard boxes that pass through CMR. Would anticipate the recycling of 3,000 + assorted cardboard boxes over the next 12 months
- Continue to limit our transportation requirements by restricting the use of company vehicles and encouraging employees to use public transport.

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We Are Totally Accountable

CMR are aware that any claims for environmental management must be fully publicised and open to independent objective scrutiny to retain any genuine credibility.

All company environmental reports are published on the Internet and made widely available to anybody who wishes to read them.

**This updated statement was validated on
27/09/06 by LRQA (UK-V-0005)**

The English Language Version represents the authoritative validated Statement.

Environmental Aspects, Legal Register and Compliance Status

Aspect	Significant/ Insignificant	Main Environmental Legislation	Direct/ Indirect	Objective	Target - first three years trading	Control/Compliance	Current Status Sept 27th 2006
Mobile Phone Reselling	S	None	D	Maximise the reuse of mobile handsets and ensure the safe disposal of handsets at the end of their useful lives	Continue baseline performance from the first years trading	Phone Receipt and Testing Process	CMR Ltd have reused or recycled in excess of 800,000 mobile handsets from September 1st 2005 to 30 August 2006
Mobile Phone Recycling	S	WEE Directive, Landfill Directive, Waste Management Licensing Regulations, Special Waste Regulations Hazardous Waste Regulations 2005	D	Maximise the reuse of mobile handsets and ensure the safe disposal of handsets at the end of their useful lives	Establish baseline performance data over the first year of Trading	Phone Handling and Recycling Process, Physical Waste identification and segregation arrangements, Use of Licensed specialist recyclers and approved repairers. Maintenance of Waste Management License (Exemption).	CMR Ltd have recycled over 16,000 handsets to date or 6,200 Kg of mobile phones. This equates to just over 2% of the total phones processed in this period. Handsets have been recycled by Else Refine and Recycling Ltd
Transport of Mobile Phones	S	Controlled Waste (Registration of Carriers and Seizure of Vehicles) Regulations	I	Ensure legally compliant transport of Mobile Phones	None practicable	Maintain records of Carriers Licensing	This record is up to date and all carriers remain legally compliant
Office Energy	I	Buildings Directive await UK regulations	D	Minimise Energy Consumption	None practicable	Monitor Energy usage and in-house disciplines	Records of all fuel and energy bills are kept and will be compared year on year. We keep energy usage to a practical minimum, however, there is very little that we can do with our Victorian premises to reduce consumption any further. We maintain good housekeeping consistently with our EMS.
Storage of Stock	I	None (Non-hazardous)	D	N/A	None practicable	Maintain good standards of housekeeping	Monitored on a daily basis
Packaging and Handling	I	None - below Packaging Waste (Producer Responsibility) Regulations registration threshold	D	Ensure that all cardboard packaging received by Corporate Mobile Recycling is either re-used or recycled	None practicable	Maintain discipline for re-use of cardboard.	All card board has been recycled over the last 12 months via Onyx Waste Ltd and London Recycling Ltd who are working on behalf of Camden Council. Approximate weights and quantities are recorded each month. 810kg of cardboard is recycled over the course of the year or approximately 2,700 assorted boxes.