

# ENVIRONMENTAL STATEMENT

*Contact Jonathan Russell  
Tel +44 (0)207 404 6440  
Email [jr@cmrecycling.co.uk](mailto:jr@cmrecycling.co.uk)  
[www.cmrecycling.co.uk](http://www.cmrecycling.co.uk)*



Corporate Mobile Recycling Ltd

## About This Statement

Efforts to regulate companies environmental procedures led to the development of the International Standard (ISO 14001). Compliance with the standard demonstrates that an organisation is controlling its general impact on the environment. CMR has been accredited to ISO 14001 since inception in 2003.

As an internationally recognised standard, that has been widely adopted by the industry, the three important aspects of ISO 14001 are:

- Full compliance with European Environmental Legislation, including the WEEE Regulations 2006
- Pollution prevention for ourselves and partners
- Continual improvement of practices regarding our environmental impact

Contents	Good Environmental Practice	Page
<ul style="list-style-type: none"><li>▪ Full segregation of reusable and waste products within originating market</li><li>▪ Duty of care for waste passed for Else Refining and Recycling in originating country (UK)</li><li>▪ International Sales and collection capability</li><li>▪ Full progress review of yearly targets and achievements</li></ul>	✓	3
ISO 14001 Certificate (NQA)	✓	7
ISO 9001 Certificate (NQA)		8
T11 Environmental Registration Exemption Permit	✓	9
Viridor Waste Registration Details	✓	10
Else Refining Hazardous Waste Registration	✓	11

**Corporate Mobile Recycling Limited is committed to operating in a sustainable manner.**

- We will operate a simple and effective environmental management system compliant with ISO14001.
- We will identify those activities (aspects) of our business that we can control and influence, and will continually improve our environmental performance.
- We will review and update our aspects at least annually.
- We will prevent pollution, through both our direct activities and through our supply chain.
- We will comply with all applicable legal requirements and any other requirement to which we formally subscribe which relate to our environmental aspects.
- We will set realistic targets consistent with our significant activities. These relate to our long term objective of zero waste to landfill, through:
  - Maximisation of mobile phone reselling.
  - Maximisation of recycling of those mobile phones that cannot be resold.
  - We will ensure legal and safe transportation of mobile phones we collect through the use of licensed carriers.
  - Any residual materials will be disposed of through appropriate licensed facilities, monitored and controlled through our Duty of Care checks.
- We will communicate this policy to all employees and make it publicly available through our 'Environmental Management System', either through our web-site or request.
- We will review, update and re-authorise this policy as circumstances change, at least annually.



Jonathan Russell

## Mobile Handset Recycling and Reuse

Clients, public-interest groups and increasingly the populace as a whole expect companies to put schemes in place that allow the responsible return, reuse or recycling of used goods. This is particularly true for consumer products sold in their millions every year - for example mobile phones. Network operators, retailers, manufacturers and corporations have developed their own internal environmental policies over the years but these have now been given additional impetus by WEEE regulations. Take-back schemes for mobile phones enable these policies to be fulfilled by 2006 providing a whole life-cycle approach and proof of good corporate citizenship.

CMR, from the outset, have invested in the development of software systems and processes, guidelines and adhered to guidelines outlined in the ISO 14001. This logical and open approach allows CMR to provide clients with comprehensive reports backed by a complete audit trail for products received - thus ensuring full compliance with legal and client-specific requirements. This audit trail includes;

- Breakdown of phones by manufacturer and model
- Sales destination in the case of re-use (e.g. country)
- Final destination in the case of recycling
- Quantity of phones recycled / reused

## Energy and Fuel

The generation of electrical energy results in the production of carbon dioxide (CO<sub>2</sub>) and oxides of nitrogen and sulphur and other products, which add to global warming, and the production of photochemical smog. We consume electrical energy for office equipment and lighting and a gas boiler for central heating.

It is our policy to reduce to a minimum our use of both sources of energy. We monitor our consumption of energy and try to minimise our usage.

## Transportation

CMR has recognised the growing concern of the nation as a whole regarding the damage inflicted to the environment through fleet transportation. We do not encourage our staff to use their private vehicle to work and as a result all employees commute to our offices via public transport. CMR are also signed up to Government Ride 2 Work Schemes and as a result several employees commute by bicycle.

## How Are We Performing – Objectives and Targets

- Our aim is to recycle all mobile batteries and handsets received by Corporate Mobile Recycling
- Reuse or recycle all cardboard boxes that pass through CMR

# ENVIRONMENTAL STATEMENT

## Performance Against Targets

Last year CMR recycled or resold in excess of 450,000 handsets and maintained our relationships with our recycling and reprocessing companies; Else Refining Limited.

All cardboard was recycled via London Recycling Ltd (Camden Council) and was collected and processed on a bi-monthly basis.

Date and Description	Target	Achievements	Comments
<i>Handset Reuse &amp; Recycle</i>			
15/16	Zero Landfill	479,710	Total number of handsets either reused or recycled through Else Refining Ltd
16/17	Zero Landfill	523,000	
17/18	Zero Landfill	598,000	
18/19	Zero Landfill	528,017	
19/20	Zero Landfill	385,623	
20/21	Zero Landfill	351,699	
<i>Cardboard</i>			
15/16	Zero Landfill	950kg	Cardboard recycled through London Recycling Ltd
16/17	Zero Landfill	900kg	
17/18	Zero Landfill	900kg	
18/19	Zero Landfill	900kg	
19/20	Zero Landfill	675Kg	
20/21	Zero Landfill	750Kg	

## Future Targets

- Continue to resell and recycle all mobile handsets which are processed by CMR Ltd. We would anticipate saving in excess of 450,000 handsets from landfill next year.
- Reuse or recycle all cardboard boxes that pass through CMR. Would anticipate the recycling of 3,000 + assorted cardboard boxes over the next 12 months
- Continue to limit our transportation requirements by restricting the use of company vehicles and encouraging employees to use public transport.

## We Are Totally Accountable

CMR are aware that any claims for environmental management must be fully publicised and open to independent objective scrutiny to retain any genuine credibility.

All company environmental reports are published on the Internet and made widely available to anybody who wishes to read them.

The English Language Version represents the authoritative validated Statement.

# CERTIFICATION



Corporate Mobile Recycling Ltd

## Certificate of Registration



This is to certify that the Environmental Management System of:

**Corporate Mobile Recycling Ltd T/A FoneBank and SmartFoneStore**  
3 Long Yard, Holborn, London, WC1N 3LS, United Kingdom

applicable to:

**The testing, data erasure and selling of premium devices, and the wholesale of remaining devices**

has been assessed and registered by NQA against the provisions of:

**ISO 14001:2015**

This registration is subject to the company maintaining an environmental management system, to the above standard, which will be monitored by NQA

Managing Director



Certificate No.	114541
ISO Approval Date:	28 November 2018
Reissued:	25 October 2021
Valid Until:	27 November 2024
EAC Code:	29, 19

## Certificate of Registration



This is to certify that the Quality Management System of:

**Corporate Mobile Recycling Ltd T/A FoneBank and SmartFoneStore**  
3 Long Yard, Holborn, London, WC1N 3LS, United Kingdom

applicable to:

**The testing, data erasure and selling of premium devices, and the wholesale of remaining devices**

has been assessed and registered by NQA against the provisions of:

**ISO 9001:2015**

This registration is subject to the company maintaining a quality management system, to the above standard, which will be monitored by NQA

Managing Director



Certificate No.	64202
ISO Approval Date:	22 March 2016
Reissued:	25 October 2021
Valid Until:	27 November 2024
EAC Code:	29, 19





Inderjit Dhani  
Corporate Mobile Recycling Limited t/a  
Fonebank / SmartFoneStore  
CMR Ltd  
3 Long Yard  
London  
WC1N 3LS

Exemption Ref: NC2/061814/2021  
Our Ref: C1911411

31 March 2021

Dear Inderjit Dhani

## **The Environmental Permitting (England and Wales) Regulations 2016**

### **CONFIRMATION OF REGISTRATION**

Name of the establishment or undertaking: **Corporate Mobile Recycling Limited t/a Fonebank / SmartFoneStore**

Location of the activity: **3 Long Yard, London, WC1N 3LS**

Date of Registration: **31/03/2021**

With reference to your submission received on 22/02/2021, to carry out the repair or refurbishment of Waste Electrical and Electronic Equipment under waste exemption T11 of the above Regulations at the above site.

We can confirm that the operation has been registered as exempt.

The exemption will remain valid at this site until **30/03/2024**. We will remind you that the exemption is due for renewal one month prior to this date. You can renew at any time during the month prior to expiry, but if you fail to renew during this period, you will have to make a new application.

Although the above operation is now registered, it remains so only whilst you operate within the terms and conditions of the exemption and whilst you do not cause pollution, harm to the human health or detriment to amenity. It is a criminal offence to carry out this type of operation without an exemption or environmental permit. It is your responsibility to ensure that you know what the legislation requires and that you operate within it.

National Customer Contact Centre, Environment Agency, Quadrant 2, 99 Parkway Avenue, Sheffield, S9 4WF  
Customer Services Line: 03708 506 506  
Email: [ncct11@environment-agency.gov.uk](mailto:ncct11@environment-agency.gov.uk)  
[www.gov.uk/government/organisations/environment-agency](http://www.gov.uk/government/organisations/environment-agency)

## Certificate of Registration under the Waste (England and Wales) Regulations 2011

### Regulation authority

Name



Address

National Customer Contact Centre  
99 Parkway Avenue  
Sheffield  
S9 4WF

Telephone number

03708 506506

The Environment Agency certify that the following information is entered in the register which they maintain under regulation 28 of the Waste (England and Wales) Regulations 2011.

### Carriers details

Name of registered carrier

BIFFA WASTE SERVICES LIMITED

Registered as

An upper tier waste carrier, broker and dealer

Registration number

CBDU104360

Address of place of business

BIFFA WASTE SERVICES LTD  
ACCURAY HOUSE  
CORONATION ROAD  
CRESSEX BUSINESS PARK  
HIGH WYCOMBE  
HP12 3TZ

Telephone number

01494 521221

Date of registration

23 May 2022

Expiry date of registration (unless revoked)

23 May 2025

### Making changes to your registration

Your registration will last 3 years and will need to be renewed after this period. If any of your details change, you must notify us within 28 days of the change.

You can do this by calling the Environment Agency.

## Certificate of Registration under the Waste (England and Wales) Regulations 2011

### Regulation authority

Name



Address

National Customer Contact Centre  
99 Parkway Avenue  
Sheffield  
S9 4WF

Telephone number

03708 506506

The Environment Agency certify that the following information is entered in the register which they maintain under regulation 28 of the Waste (England and Wales) Regulations 2011.

### Carriers details

Name of registered carrier

Ultrarecycle Ltd

Registered as

An upper tier waste carrier, broker and dealer

Registration number

CBDU113272

Address of place of business

17-19 Henlow Industrial Estate  
Henlow Camp  
Bedfordshire  
SG16 6DS

Telephone number

(01462) 812000

Date of registration

5 April 2022

Expiry date of registration (unless revoked)

9 June 2025

### Making changes to your registration

Your registration will last 3 years and will need to be renewed after this period. If any of your details change, you must notify us within 28 days of the change.